

OQ

**Site addresses and information for Customer Pickup (CPU)**

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**Kinder Morgan - Philadelphia**

3300 N. Delaware Ave  
Philadelphia, PA 19134  
Phila Cust Serv Dept [PhilaCustServDept@kindermorgan.com](mailto:PhilaCustServDept@kindermorgan.com)

Loading Hours:

Mon – Fri **8:00 h – 17:00 h**

Office Hours:

Mon – Fri **8:00 h – 17:00 h**

**Scheduling Requirements**

**Loading Hours:**

**0800 – 1700**

**First come first serve**

**Requirements for Drivers**

**Fire retardant Clothing Required:**

- Hard Hat, Chemical gloves, Goggles, Safety Shoes & Long pants

**Prohibited:**

- No cell phones or wireless devices, No shorts, No Smoking, No jewelry

**Preloading:**

- All compartment (s) contain sufficient outage to receive specified product amounts
- Ensure trailer is equipped with proper gaskets compatible with product to be loaded
- Engine must be turn-off. All electrical devices located inside truck (this include cell phones, pagers and wireless devices)
- All outlet valves must be closed and secure with caps
- Apply all placards and tags (if applicable)
- Driver must have copy of cleaning cert
- Trailer must be clean, dry and odor free.
- Driver must have a valid TWIC card.
- Strapping chart is required
- Carrier information must be provide prior to arrival. If the carrier is not in KM system, carrier has to provide HM232 Compliance letter statement along with FEIN number (for hazmat carriers) or FEIN number (for non-hazmat carriers)