OQ

Site addresses and information for Customer Pickup (CPU)



ANTWERP, BELGIUM

ADPO Kallo nv Opening hours:

Haven 1111 bulk: Mon – Fri 7:00 h - 17:00 h
Steenlandlaan 3 drums: Mon – Fri 7:30 h - 15:30 h

9130 Kallo

Antwerp, Belgium

Booking of time slots for <u>Heptanoic Acid</u> is required not later than 36h prior to collection by email with:

Katrien Van de Merlen & Valérie Camerier:

timeslots.bulk@adpo.com +32 (0)3 570 63 06

Warehouse Trimethylolpropane (TMP) flakes:

ALP Opening hours from Mon – Fri:

Steentijdstraat Loading Slot 1: 8:00 h - 11:00 h Haven 1280 Loading Slot 2: 11:00 h - 13:00 h 9130 Beveren Loading Slot 3: 13:00 h - 15:00 h

Loading slots have to be booked at least **48h before loading** via <u>timeblocks.alp@adpo.com</u> with mentioning haulier name, order number, loading reference and preferred loading slot.

Warehouse Polymers:

De Rijke N.V. Opening hours:

Kruisweg 8 Mon – Fri 7:30 h - 15:00 h

2040 Antwerpen

Collection of packed goods at De Rijke N.V. must be announced one day before the loading date until 2 p.m. via draback@derijke.com.

Before entering the terminal, drivers need to fill in and sign the 'Pre-Entry Information Form'. The link to the document is available on the OQ website.

For safety reasons drivers must have adequate language skills in either Dutch, French, English or German, otherwise access to the site might be denied.

Containers has to be equipped with handrail.

Please note that ADPO will only accepts iso containers for loading when these are positioned at the ultimate rear/back of the container chassis or when the presented container chassis is of the type 'walk-in chassis'.

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Please also note the additional requirements for this site available on www.chemicals.oq.com.

Important information referring to required loading times at all OQ loading locations

Unless otherwise agreed, all OQ loading locations require the following free loading times:

- 3 hours for regular loads (one product, one compartment vehicle)
- 5 hours for multi-compartment vehicles loading more than one product
- 3 hours per loading location for multi-compartment vehicles loading in different loading locations (e.g. loading one product in Oberhausen and one product in Marl)

For additional waiting time caused by OQ we will reimburse up to € 50,- per hour against a valid proof. Waiting time occurred due to lack of timeslot booking won't be reimbursed.

OQ Chemicals GmbH Rheinpromenade 4a 40789 Monheim am Rhein Germany

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