

**OQ**  
**Site addresses and information for Customer Pickup (CPU)**

---



**Kinder Morgan - Philadelphia**

3300 N. Delaware Ave  
Philadelphia, PA 19134  
[Phila Cust Serv Dept](mailto:PhilaCustServDept@kindermorgan.com)

Loading Hours: Mon – Fri **8:00 h – 17:00 h**  
Office Hours: Mon – Fri **8:00 h – 17:00 h**

[PhilaCustServDept@kindermorgan.com](mailto:PhilaCustServDept@kindermorgan.com)

**Scheduling Requirements**

**Loading Hours:**  
**0800 – 1700**  
**First come first serve**

**Requirements for Drivers**

**Fire retardant Clothing Required:**

- Hard Hat, Chemical gloves, Goggles, Safety Shoes & Long pants

**Prohibited:**

- No cell phones or wireless devices, No shorts, No Smoking, No jewelry

**Preloading:**

- All compartment (s) contain sufficient outage to receive specified product amounts
- Ensure trailer is equipped with proper gaskets compatible with product to be loaded
- Engine must be turn-off. All electrical devices located inside truck (this include cell phones, pagers and wireless devices)
- All outlet valves must be closed and secure with caps
- Apply all placards and tags (if applicable)
- Driver must have copy of cleaning cert
- Trailer must be clean, dry and odor free.
- Driver must have a valid TWIC card.
- Strapping chart is required
- Carrier information must be provide prior to arrival